

Peppers Cradle Mountain Lodge

RECEPTION

Open daily from 7:00am to 10:00pm. Our staff are happy to assist with sending of facsimiles, transfer and travel arrangements, safety deposit facilities, account queries, outgoing mail and any other general enquiries. Should you wish to depart before 7:00am please settle your account the night prior.

SHOP

Open daily from 9:00am to 6:00pm in Summer and from 9:00am until 5:00pm in Winter. The Boutique sells local crafts and souvenirs, a limited range of grocery items and essential clothing such as hats, socks and gloves. We also sell a range of t-shirts, wet-weather gear and have boots for hire. Also available are Tasmanian reference and souvenir books along with paperback novels.

HIGHLAND RESTAURANT

Recognised as one of Tasmania's premier dining experiences, featuring the very best of Tasmanian food and wine. The Highland Restaurant is where you will enjoy our mountain buffet breakfast.

Breakfast: 7:00am to 10:00am in Summer and 7:30am to 10:00am in Winter.

Dinner: From 6:00pm (Summer and Winter)

Bookings are essential for dinner.

We are happy to cater to your special needs; however we do ask that you notify us of any particular dietary requirements as soon as possible. Please note that the dress standard is neat casual.

TAVERN BAR & BISTRO

This bar has a rustic tavern atmosphere with a roaring log fire. Bistro style meals are served all day from 12:00pm until 9:00pm, or 8:30pm during the winter months. No bookings required.

WEINDORFER LIBRARY

More like a private club lounge with deep leather chairs and a crackling fire.

MAP ROOM

A private, guest retreat with bar access, ideal for pre-dinner drinks or a late night port.

WALDHEIM ALPINE SPA

The Waldheim Alpine Spa provides one of Australia's most spectacular and indulgent spa experiences. Open daily from 10am to 7pm and advance bookings are essential. To contact the Spa directly, phone (03) 6492 2133 or email cradlemountain.spa@peppers.com.au

EMERGENCIES

In the event of an emergency please contact Reception and/or dial 000 for an ambulance/police/fire brigade.

MEDICAL ASSISTANCE

We have staff at the Lodge who are trained in first aid and are available to assist you with any minor injuries or illness. If you require further medical assistance, the nearest medical centre is located at Sheffield, a 45 minute drive from Peppers Cradle Mountain Lodge. The nearest emergency hospital is located at Burnie, a 1 hour and 30 minute drive from Peppers Cradle Mountain Lodge.

FIRE SAFETY

Fire extinguishers are located in the airlock of your cabins and around the Lodge grounds. In the event of a fire, contact Reception or advise the nearest staff member. Please also note that the Lodge front car park is our designated meeting point in case of notified evacuation.

PUBLIC TELEPHONE

The public telephone is located near the Tavern Bar entrance and is accessible only during Lodge operating hours.

INTERNET ACCESS

For your convenience, an Internet Kiosk is located in the Weindorfer Library as well as wireless internet access for your own laptop computer. Please see Reception and note that charges do apply.

TIME DIFFERENCE

Peppers Cradle Mountain Lodge operates on Australian Eastern Standard Time (+9 hours Greenwich Mean Time). Daylight saving is from the first Sunday in October through until the first Sunday in April.

ACTIVITIES

A weekly activities program is available and on view at Reception.

VISITOR CENTRE

The Cradle Mountain Visitor Centre is located 2km from Peppers Cradle Mountain Lodge. The centre is open daily from 8:30am until 4:30pm.

NATIVE ANIMALS

Our possums are very inquisitive. If you leave the windows open more than a few centimetres they may try to enter your cabin in search of food. It is strongly advised that native animals are not fed or stroked. Please remember to dispose of all litter in appropriate bins to avoid the harming of local fauna.

SAFETY WHEN WALKING

If you wish to explore Cradle Mountain National Park on your own, please observe the following; do not wander off the trails, wear sensible and comfortable shoes, plan your return to the Lodge before dark, take along some water and fruit to avoid dehydration and finally, please remember to bring your litter back to the Lodge for disposal.

ABOUT YOUR ROOM

ROOM SERVICING

Our housekeeping staff will service your cabin daily between 11.00am and 4:30pm. Should you have a particular time that you prefer your cabin be serviced, please advise Reception.

LAUNDRY

We have two complimentary laundries located near the cabins, which are available 24 hours. Your room key will gain you access. Washing powder can be purchased from the Shop or from Reception. Please note that for environmental purposes, only approved washing powders may be used in the machine. Bleach or bleach products are not to be used under any circumstances. If you have any doubts about the suitability of a product, please contact Reception.

MINI BAR

Mini bar facilities are provided in all cabins.

POWER

Domestic power supply is 240V A.C. If required, adaptors are available from Reception.

TELEVISION

Sorry, not here... there are far too many other activities you'll want to participate in. Well, there is just one TV—located in the Tavern Bar.

VALUABLES

If you would like to lock away any valuables, a Safety Deposit facility is available at Reception. This is a complimentary service, however the Resort cannot be held responsible for any loss or damages.

We're all
about
you

